



Let us take the worry out of managing your lift contract

“Lift Manage Plus” will ensure you have the lift service you deserve. Minc Elevator Consulting will manage it all for you.

The management of your lift system and your lift service supplier is a job best left to the experts. Lifts are a specialized field and one of the most important life-line for your building’s operation. Any premises must have a reliable and efficient lift service.

If any of the following apply to you, “Lift Manage Plus” is the answer:

- You are not sure the lift maintenance plan that is in place is best for your building.
- You are not sure the maintenance is being performed to specifications.
- You are constantly getting invoices for extra work and wondering whether you should be paying them.
- Your lifts break down too often and you don't understand why the same fault keeps occurring repeatedly.
- You are not sure if improvements suggested by your lift service provider are the correct ones for your building.

With over 100 years experience in the Lift Industry, improvement of your current service is just one step away.

For a reasonable monthly fee “Lift Manage Plus” will include the following:

- Review and advise on the lift maintenance plan.
- Train your staff on ways to reduce lift costs
- Monitor maintenance attendances to ensure they occur as planned.
- Review all maintenance records as they occur to ensure quality maintenance is performed.
- Review and analyse all breakdowns and liaise with the lift company to ensure faults are rectified.
- Liaise with the lift company on any planned or unplanned repairs.
- Meet with the lift company to resolve any troublesome issues with the lift service.
- Review and advise on invoice payments for compliance with the maintenance agreement.
- Regularly visit the site and inspect the lifts.
- Perform an annual audit and inspection of the equipment and provide a written report.
- Attend Body Corporate meetings as required and advise on lift issues and performance.
- Provide guidance and information on ensuring the longevity and / or upgrading of the lift system.

One call to Minc Elevator Consulting is all it takes to improve your lift service.

Why Minc Elevator Consulting?

- **Experience**

With over 100 years experience in the lift industry, locally and internationally MEC knows the lift business. MEC knows the people, the product, the processes of lift companies and applies that knowledge for the benefit of MEC customers.

- **Quality and Safety**

With accreditation in Pegasus and CM3 safety systems, when combined with ISO 9001 MEC is serious about quality and safety. All partners are trained in quality auditing and quality management systems, which are used throughout the MEC organisation.

- **Project Management**

The exclusive MEC Project Management plan ensures that we manage all aspects of major works performed on your behalf, MEC will do it all.

- **Results**

Using the MEC selection criteria ensures that we appoint the right service provider for each scope of works, this combined with the MEC initial overhaul program, ensures you get immediate improvements and results.

- **Minc Network**

The Minc Building Services network covers over 1500 specially trained and approved tradespeople, MEC has access to that network and can ensure all work can be performed with one point of contact.

- **National and International Partners**

MEC can service your needs in all major cities in Australia and with international alliances in many locations around the world.

FAQ's

Q: Could I be paying too much for my lift system's maintenance?

A: Yes you could be, it depends on your contract. A lift contract can be a daunting document and it needs to be fully understood, to ensure you are paying the correct invoice amounts.

Q: Am I supposed to pay for all the extras that I keep getting charged?

A: In some cases yes. There are additional charges included in most contracts, again it depends on the contract and what is and is not included. It also depends on the reason that led to the additional charge. We train and advise your staff on steps to take to reduce these costs.

Q: Is the maintenance plan in place the best one for the lift system I have?

A: A review of the plan, the age and usage of the equipment and the manufacturers' recommendations are required to correctly determine the maintenance plan. MEC can perform this review.

Q: What happens if my current service provider is NOT performing as contracted?

A: All good quality service contracts have remedies to cover this. MEC can guide you through the process.

Q: How do I know when I need to upgrade or plan for improvements?

A: This is part of the Lift Manage Plus program. Minc Elevator Consulting can guide you through this